Improving Usability of the Linux Kernel Configuration Tools

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ABSTRACT

Tailoring a Linux kernel to one's needs has been one of the most cumbersome tasks a GNU/Linux user can do. There have been many attempts to overcome this problem by introducing smarter configuration tools. Those tools, however, still lack some important features which discourages users from using them. In this project, we address the problem of usability of the Linux kernel configuration tools. We identify the major usability issues with current tools, propose a better user interface, and evaluate it on a group of Linux enthusiasts.

Author Keywords

usability, linux, kernel, configuration

ACM Classification Keywords

H.5.2 Information Interfaces and Presentation: Miscellaneous

INTRODUCTION

GNU/Linux is a free operating system with Linux as its kernel. The Linux kernel¹ is a mature and very complex piece of software. It has been developed by thousands of programmers led by Linus Torvalds since 1991. The kernel supports a variety of computer architectures, network protocols, thousands of drivers, and many debugging options.

The structure of the kernel is very modular such that each user can tailor it to her particular needs and specific hardware. Recent research [12] has shown that the whole kernel is composed of almost 5500 features, of which 89% are user-selectable. Thus, the variation space is huge and the configuration process requires a broad computer knowledge. Users can configure the kernel by either manually editing the .config file or by using some configuration tool (i.e. menu-config, xconfig, gconfig). The first option is discouraged, because it is very error-prone due to the lack of automated constraint validation/propagation. Using a configurator is a

¹Available at: http://www.kernel.org/

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better solution, but it is still a laborious process. Although existing configuration tools have been evolving for over a decade, the progress is reasonably slow compared to other parts of the kernel. Usability seems to have a low priority on developers' task lists. To address this issue, we started a course project aimed at making the configuration process easier and more intuitive for Linux enthusiasts.

The project went through three major stages as shown in Figure 1. First, we carried out an initial user study to identify the major usability issues with the current Linux kernel configuration tools. We then proposed some alternative design mockups for our tool prototype, lkc (Linux Kernel Configuration), based on the feedback we got from the participants. Second, we carried out a user study to get comments and constructive feedback on these design mockups. According to the feedback, we reflected user suggestions and remarks in the implementation of lkc. Finally, we did a final user study to evaluate our prototype and compare it to xconfig. General reactions of the test group were positive and participants saw lkc as an improvement over the standard tools as it is simple and intuitive to use. In addition, the participants of our final user study appreciated the two-way navigation we proposed: free navigation and wizard-based navigation. The participants also liked the proposed statistics panel because it gave them an idea of how their current selections reflect on the overall status of the kernel that will be configured using the generated configuration file. We believe that our findings will help in creating better configuration applications not only for the Linux kernel, but also for other kinds of variability models.

The rest of this paper is organized as follows. We first describe the problem domain. We then present the results of our initial user studies which evaluate the current tools and our design mockups. Afterwards, we explain how we reached the design of lkc. We next present the results of our final user study which evaluates lkc in comparison to xconfig. We then discuss possible future work. Finally, we present some related work and end the paper by some concluding remarks.

PROBLEM

Users configure operating system kernels for several reasons. Usually, they want to customize kernels to specific hardware or to particular needs. This scenario is very common in embedded systems such as network routers where hardware resources are very limited. By carefully selecting options, one can improve system stability or functionality.



Figure 1. Different project stages

Although many configuration options are related to hardware and device drivers, there is also a large group of options that change the way operating system works. A good example is the *preemptible scheduler* that makes Linux a soft real-time operating system. Such a scheduler is desirable for digital signal processing; e.g. for recording and transforming signal from the guitar.

The majority of users configure kernels without even realizing this fact. We distinguish between two types of kernel configurations: static and dynamic. In the former method, software is customized before compilation such that only chosen pieces of code are compiled. It results in a smaller program footprint and faster compilation. On the other hand, the latter configuration requires that device modules should be built and compiled seperately. Modules then can be dynamically loaded/unloaded to/from the kernel. In many modern distributions users are provided with fully functional kernels which they do not have to compile themselves. Instead, they dynamically customize the software by loading relevant modules. The disadvantage of the second method is that preparing such a big kernel takes a lot of time and resources. Furthermore, it is infeasible to apply it to embedded systems.

Regardless of the configuration type, there is still need to customize the software. Although this task can be done manually, most users prefer to use automated and intuitive tools that could guarantee that the system works properly. Unfortunately, the software currently used for kernel configuration is neither fully automated nor easy to use. In addition, static and dynamic configurations are two separate mechanisms, and are supported by completely different programs. Static configuration is done by the Linux Kernel Configurator, while dynamic configuration is done by adding or removing compiled modules using other tools (e.g. *modprobe*). In our opinion, the two worlds can be merged to provide a single user interface.

Linux kernel configurators are targeted towards advanced users. Some kernel developers believe that the kernel should be configured by experienced users only [10]. While this statement might be true, there are still lots of Linux novice or less experienced users who want to learn how to configure a kernel or need to compile/load a particular driver. Currently, there are many web pages describing how to configure and compile the Linux kernel. Novice users are often overwhelmed by the number of available options and required knowledge. To understand the current challenges of configuring a kernel, we carried out an initial study on a group of Linux users.

USER STUDIES

Througout the three user studies we carried out, we had eight participants. Six of which participated in the initial user study, seven in the design mockups evaluation study, and five in the final user study. Table 1 gives an overview of the participants of our user studies, their previous experience with system configuration tools, and the studies they participated in.

Initial User Study

The six users who participated in this study were divided into two groups, each was asked to statically configure the Linux kernel to support certain machine hardware. The first group of users (P1, P2, and P3) was asked to configure a Linux kernel that would run on a Lenovo T500 laptop with the following hardware installed: Intel Core 2 Duo processor, 2.5GB RAM, SATA HDD, Intel network card and WIFI + Bluetooth, Ricoh card reader, and DVD+/-RW. The task for this group was attempted on a laptop with these same specifications, and running Arch Linux as the primary OS. The second group of users (P6, P7, and P8) was asked to configure a Linux kernel that would run on a desktop machine with the following hardware installed: ATI Technologies Inc SB700/SB800 USB controller, ATI Technologies Inc Sbx00 Azalia (Intel HDA) audio device, ATI Technologies Inc Radeon 3100 graphics card, Realtek RTL8111/8168B PCI Express Gigabit Ethernet Controller (rev 02), and 4GB of RAM. The task for this group was attempted on a desktop with these same specifications, and running Ubuntu 10.04 Lucid Lynx. This study was carried out in the same lab environment where the participants usually work (university labs).

Both groups used the standard xconfig tool that comes with the Linux kernel. xconfig presents a list of options in a tree structure composed of categories and options. A person succeeded if the new kernel was ready to play music and movies, connect to Ethernet, use WiFi, memory cards,

Participant Code	Experience with OS configuration tools			User Studies		
2 anticipant Code	Used Before?	Examples	Purpose	Initial User Study	Design Mockups Study	Final User Study
P1	\checkmark	Windows, Mac and xconfig	basic OS options	\checkmark	\checkmark	\checkmark
P2	\checkmark	Windows, Mac and Linux	basic OS options	\checkmark	\checkmark	\checkmark
P3	\checkmark	Windows	basic OS options	\checkmark	\checkmark	\checkmark
P4	\checkmark	Windows, Mac and Linux	basic OS options	-	-	\checkmark
P5	-	-	-	-	\checkmark	-
P6	\checkmark	Windows	configure control panel options	\checkmark	\checkmark	\checkmark
P7	V	Windows, Linux	configure control panel options, compile new Linux kernels (using menuconfig)	V	\checkmark	-
P8	\checkmark	Windows	configure control panel options	\checkmark	\checkmark	-

Table 1. An overview of the participants in our user studies

USB devices, Bluetooth, and CD/DVD. This scenario seems reasonable, because in many Linux distributions, users have to fine-tune their configurations to make the whole system work as expected. None of the subjects succeeded in completing the task without asking us for further assistance. We observed many problems that people faced during the configuration process. It is worth noting that our participants had previous experience with Linux, and claimed to be advanced computer users. Our findings can be categorized as follows:

- **Menu hierarchy** All participants had problems with selecting drivers for the given machine hardware. First of all, the tool showed the whole menu hierarchy, and people said they were overwhelmed by thousands of options (Figure 2a). Several of them started by collapsing all menus such that only top-level categories were visible. Furthermore, the tree/sub-tree relationship was confusing. It was unclear whether marking the checkbox beside a parent option implies the selection of the required functionality only or whether additional sub-options will be selected as well. Besides the familiar empty and filled checkboxes, the tool showed some boxes with dots inside. This meant that the option will be compiled, but as a dynamically loadable module. Many users did not understand that.
- **Option names and descriptions** Cryptic names were another source of problems (Figure 2b). The existing infrastruc-

ture uses option names that make sense to programmers and kernel hackers, but are hard to understand for less experienced users. Unfortunately, the descriptions were not very helpful since they often explained implementation details instead of end-user functionality. Participants expected to see what an option means to them, and whether the device driver is appropriate for their hardware. In many cases, it was difficult for our participants to set the options compatible with the given hardware devices due to these cryptic descriptions.

- **Searching** The huge hierarchy of options and cryptic names make it very hard to find a particular feature. All participants used the search option in xconfig. Searching worked very poorly since feature descriptions were not included in the search space of the tool (Figure 2c). People expressed their frustration and often used Google to match modules with hardware, and later select the module in xconfig. Google was also used to find a list of the drivers required by the laptop. For all users, querying a web search engine was easier than running system tools to discover hardware devices.
- **Configuration** We carefully observed how users used current tools to configure a large piece of software. Most of them were jumping between different categories as they tried to locate modules. One person, who had experience with kernel configuration tools, started the menuconfig



Figure 2. xconfig usability problems

program which performs wizard-like configuration. The problem with this tool was that the user could not jump between categories, and had to answer many irrelevant questions. After a while, the participant switched back to **xconfig**. Users had problems with selecting appropriate device drivers. When they were unsure about which module to choose, they selected all the modules that seemed relevant.

The initial study was a necessary step to discover user expectations and needs. It led us to the following conclusions:

- 1. The menu hierarchy should be as simple as possible. There are far too many options that could be reduced automatically if the configuration tool targeted a specific user group (novice and intermediate users), and had good reasoning capabilities.
- 2. Feature names and descriptions should reflect end-user functionality instead of low-level details.
- 3. Powerful searching capabilities are crucial as the number of configuration options grows.
- 4. Automatic hardware detection and kernel autoconfiguration is important since the majority of kernel options are related to hardware drivers.

The problems mentioned above can be fixed by improving the application's backend and creating a more intuitive user interface. Our project focuses on constructing a GUI that would be intuitive, simple and targeted to a specific group of users (novice and intermediate users).

Design Mockups Evaluation

According to our findings from the intial user study, we decided that lkc should be built to help novice and intermediate Linux users configure a Linux kernel without burdening them with many of the unnecessary details involved in such a process. We designed several mockups that reflect this vision for such a tool. Initially, we thought that once the tool is launched, it should first fetch the current Linux kernel configuration, then detect the currently connected hardware. A dialog box (splash screen) should be shown to the user at that time to show the progress of these processes. Figure 3 shows four different mockups for that dialog box.

We carried out a second user study that included seven participants (P1, P2, P3, P5, P6, P7, and P8) to get feedback on which aspects in our design mockups were appealing to them, and which were not. That study led us to draw the following additional conclusions:

- 5. Users always like to know what is going on. In other words, they did care about getting more information about what the tool is doing while the progress bars are being filled up.
- Although users appreciate access to more information, they do not prefer such information to be displayed by default.
- 7. It is highly desirable to have the tool report any crashes that occur during the hardware detection process.

In addition to showing the participants of this user study some mockup designs for the splash screen of our tool, we also showed them some mockup designs for lkc itself. Fig-



Figure 3. Splash screen design mockups

ure 4 shows the various mockups that were shown to the participants of this study. The feedback we got from the users allowed us to also deduce the following:

- 8. Almost all users liked having helpful descriptions for the various kernel features they can select.
- 9. Easy navigation through the various categories of features was also on top of their desirable design features.
- 10. The fewer the number of categories were, the easier it was for the users to find features.
- 11. Some users did not like the wizard-based design (Figure 4d) because it did not offer easy navigation through features and did not provide a search feature.
- 12. Most users liked the fact that they were presented with a summary of the configuration file at the end of the process with the ability to review it and maybe modify it before quitting the application.
- 13. Although many users were not in favor of the wizardbased design, they did like the question format that was presented in that design. The reason is that it gave them a better understanding of the effect of selecting/deselecting features.

LINUX KERNEL CONFIGURATION TOOL

Splash Screen

According to the feedback we got from our second user study, we designed the splash screen of our prototype tool, lkc, as shown in Figure 5. The user will be asked whether she wants to detect the current hardware or not. If she answers yes, she will be presented with the dialog shown in Figure 5a. The list of tasks along with the progress bar gives the user an

idea about the task that the lkc is currently doing. Thus, we satisfy conclusion#5. If the user would like to get more information, she can click on the *Information* button. The user will then be presented by a scrollable text area that shows the current action (e.g. Detecting device ... dev 40). This text area is hidden by default to satisfy conclusion#6. In case of a crash, the text area will show the user more information about the possible causes of the crash and the progress of the tool so far. Therefore, the design satisfies conclusion#7.

lkc Tool

Based on our conclusions from the second part of our second user study, we designed a prototype for lkc as shown in Figure 6. The figure shows various steps during the process of a configuring a Linux Kernel. The design of lkc is a mixture between the tree-based design (Figure 4c) and the wizard-based design (Figure 4d). The rationale behind this mixture is that we tried to get the best out of the two designs because they were the two most appreciated designs among the participants of our second user study. Having such a design allows users to go through the step-by-step configuration process that the wizard design provides while still enjoying the comfort of free navigation through the various categories of features using the left panel. Therefore, we satisfy conclusion#9. We also tried to provide the users with as few categories as possible and label them with less cryptic names than the ones used in current Linux kernel configuration tools (e.g. xconfig). No matter how the user navigates through the categories of features, she will always be presented with a question related to the currently viewed category. The answer to this question reflects on how the related kernel features will be configured. Therefore, the user does not have to directly deal with setting/unsetting kernel features, but can rather focus on answering questions that better match her usage of the machine she wants to compile

Linux k	Cernel Configuration Tool						
Des	ktop Server Multimedia Se	ecurity Virtualization					
	Processing						
	Pv6 Jetfilter QoS						
	В	Back Next Cancel					
1 Linux Kernel Configurat	ion Tool _ X						
Desktop Server	Multimedia Processing	Would you like your machine to support					
D		multimedia processing? O Yes O No					
Security Virtualization							
	(b)						
Linux Kernel Configuration Tool							
💾 😣		Linux Kernel Configuration Tool					
Desktop Server 🗹 KVM		How are you going to use your computer? ☑ Desktop (Music, Video, Web)					
Multimedia Processing XEN Enhanced Security		Server (Advanced Networking Options)					
Virtualization		Multimedia Processing (Musical Instruments)					
		Virtualization (Run Other Systems in Linux)					
		Next Cancel					
(c)		(d)					



this kernel for. Thus, the design satisfies conclusion#13. The menu bar at the top of the application window provides the user with fast access to tasks like:

- 1. Starting a new configuration process.
- 2. Opening a previously saved configuration file.
- 3. Saving the current configuration to a file on disk.
- 4. Keyword searching within the feature names, descriptions and help text.
- 5. Switching to an advanced mode where the user will be able to use xconfig instead of lkc to complete the configuration.
- 6. Navigating through the categories of features presented in the left panel.

We also added a panel that shows the statistics of the kernel that will be compiled using the currently selected features. Statistics include:

1. Progress of the current configuration session.



(b)

Figure 5. Splash screen prototype

- 2. Total kernel size based on the currently selected set of features.
- 3. Total number of features.
- 4. The stability of the kernel to be compiled by the generated configuration file. This is based on the least stable selected kernel feature.

In addition to statistics about the whole kernel, lkc also shows information about each feature when selected. The information is about the effect of selecting this feature on the total kernel size, and how stable that feature is. Moreover, lkc shows a panel at the very bottom that lists all the conflicts that are currently found in the configuration. However, this feature has not been implemented yet due to time constraints.

The first step that the user will encounter using lkc is the welcome screen (Figure 6a) where there is an explanation of how the tool can be used to configure a Linux kernel. The explanation includes some notes about the defaults options, how to navigate through categories, and what to do when the user is done. Therefore, we satisfy conclusion#8. Depending on the selections that the user makes in the subsequent screens, some categories of features (from the left navigation panel) will be skipped by the Next button because they are irrelevant to the user's choices. However, if the user thinks otherwise and would like to change some of the features in such categories, she can navigate to any of those categories using the left navigation panel. Once the user feels comfortable with the configuration, she can save the configuration to a file on disk using the Save button in the menu bar at the top. Alternatively, she can go on with all the steps, then get a summary of the configuration options she selected before saving the configuration to a file on disk. Thus, the design satisfies conclusion #12.

Implementation

The implementation of lkC separates the graphical user design from the code that actually manages that design. We used Glade [5], a rapid application development tool for GTK+ and GNOME, to design the interface of the prototype. Glade is Free Software released under the GNU GPL License. There are many language bindings that facilitates re-using the same Glade design with different languages. We chose to work with the Java bindings for Glade [6] because we are more familiar with that language which makes the process of prototyping easier and faster. We used Eclipse [3] as our integrated development environment (IDE) to produce the Java code that will manipulate the interface designed with Glade.

All the work we have done so far for this project including: source code files, mockup designs, reports, presentation and this report are available online at our github repository [7].

EVALUATION

We carried out a final user study to evaluate the usability of lkc and compare it to xconfig. We had two possible approaches to choose from to do this study. The first option was to provide the participants with a list of desired kernel features and a list of hardware to be supported. We would then ask the users to configure a kernel using lkc to support such a configuration. We would observe any usability problems the users might encounter during that process. The disadvantage of this approach is that we will not get to



Figure 6. lkc tool prototype

compare lkc with the currently available kernel configuration tools (e.g. xconfig). The other approach was to provide the participants of our study with both tools, lkc and xconfig. We would then proceed with the same steps as in the first option. However, this way we can compare the usability of lkc with that of xconfig. We opted for the second approach.

We were able to get five users (P1, P2, P3, P4, and P6) to participate in our final user study. Each one was presented with a usage scenario that involved configuring a Linux kernel to support a machine that has the following hardware installed: ATI Technologies Inc SB700/SB800 USB controller, ATI Technologies Inc Sbx00 Azalia (Intel HDA) audio device, ATI Technologies Inc Radeon 3100 graphics card, Realtek RTL8111/8168B PCI Express Gigabit Ethernet Controller (rev 02), and 5GB of RAM. Each user had to configure the kernel using two tools: xconfig and lkc. Users (P1, P3) were presented with xconfig first, while users (P2, P4, P6) were given lkc first. Each user spent an average of 15-20 minutes using each tool.

Findings

xconfig

In general, users (P1, P2, P6, P7, P8) complained about having too many options to configure. The way the options are categorized and laid out confused them even more. In addition, users did not find the searching capabilities in xconfig to be useful at all. The reason is that the search tool only matches substrings in the configuration parameter names ignoring the description and help text provided. Some users (P1, P2, P3, and P7) resorted to Google instead to find the which kernel parameters they are after.

Hardware configuration was also a consistent source of frustration to most of the users (P1, P2, P4, P6, and P8). It was always hard to find drivers in the kernel options. Moreover, it was difficult to match hardware with kernel module names.

lkc

The positive feedback we got from users was that lkc is definitely an improvement compared to xconfig (P1). Users had various reasons to make such a statement. In general, comments stated that the prototype is simple (P3) and intuitive (P2). Additionally, users (P1, P2, P4, and P8) really appreciated the two-way navigation: free navigation through the left panel, and wizard-based navigation through *Back/Next* buttons. Users (P2, P4, and P8) also appreciated the statistics panel because it gave them an idea of how their current selections reflect on the overall status of the kernel that will be configured using the generated configuration file. Finally, hiding unnecessary details and not overwhelming users with an explosion of features was another source of appreciation.

On the other hand, some users experienced difficulties using lkc. One user (P2) did not know the meaning of *features* in the statistics panel. Two users (P3 and P8) did not quite understand what *stability* means lkc. The option *Minimal configuration* was rather confusing for one of our users (P4). Finally, one of the users (P1) commented on the fact that the study we carried out was biased because it was easy to accomplish the task just by answering the questions provided by the tool.

Threats to Validity

External Validity

We could only get six users to participate in our final user study. This might not be a good sample of the whole population. Therefore, it would be great to have the opportunity to include more participants in that study to be able to generalize our conclusions.

Internal Validity

Opting for the second approach was risky in the sense that we felt it will be biased to lkc. The reason is that in lkc if users have a list of desired kernel features, they can easily find them by browsing the categories. However, that is not the case for xconfig where users will have to search for such features and enable them. To reduce such bias, we decided to provide the users with a hypothetical scenario of a user and how he actually uses his machine, along with the hardware configuration of that machine. We then asked the users to help that person out by configuring a kernel that will support his machine usage and hardware.

Although this scenario seems to reduce the bias as we expected, one user did note that the study was biased to our tool. However, from the comments of that user we understood that the reason behind their claim is the question format used by lkc. However, as we previously mentioned, the question-based configuration usually gives the user a better understanding of the whole process.

Limitations

The main focus of our project is to design a Linux kernel configuration tool aimed at resolving the usability issues that users experience with current tools. Therefore, implementing all possible features in lkc was not as important as the process of designing the user interface. As a result, we decided not to implement the hardware autoconfiguration part of lkc although it can be implemented using some of the currently existing tools (e.g. lspci, lsusb, lscpu).

Another limitation of lkc is its scalability. In other words, lkc only offers a subset of the options that are available to configure a Linux kernel while it should be capable of offering all the options a user might require. One possible approach is to ask the user to select a usage profile (e.g. laptop, desktop, server, etc) once lkc is launched. The options that will be presented next will be filtered out accordingly. If the user would like to have access to an option that is not presented by lkc, it can be made available through the search box. Such information should definitely be included in the documentation and the help of lkc. This approach however requires carrying out more user studies to come up with a set of usage profiles that represent most of our target user base.

FUTURE WORK

We got a very rich feedback from the participants of our final user study about the design of lkc. Implementing some of those suggestions would add more value to lkc. The design suggestions include the following:

- 1. Provide progressive disclosure to accommodate both advanced and less experienced users.
- 2. Have the ability to re-detect hardware.
- 3. Provide info about detected hardware.
- 4. Change the position of the Save button.
- 5. Always enable the *Finish* button. When clicked, it should show a dialog with three options: *Save & Quit, Save*, and *Cancel*.
- 6. Move the *Previous/Next* tool bar buttons closer to the left panel because they control its navigation.
- 7. Keep the history of changes to the configuration file.
- 8. Resolve conflicts.

Finally, it would be interesting to have a fully functional application with all the desired features implemented. The FOSS community can then use it for real life scenarios and give us feedback about the feature set it provides, and its design.

RELATED WORK

All the Linux kernel configuration tools are front-ends built on top of a single engine called Linux Kernel Configurator (LKC). LKC analyzes kernel variability and supports users during the configuration stage. Internally, LKC uses the KConfig language to represent variability and dependencies among features. A well-understood feature model for the Linux kernel features should always yield a practical wellcrafted variability model for the Linux kernel [13, 12]. In contrast with formal feature models, LKC is not supported by any formal reasoning engine (e.g. SAT-solver). This is a serious problem, because users can unconsciously create wrong configurations while having no clue why a particular configuration does not work. The Linux kernel community can benefit from adopting well-researched feature models which can make their tools more reliable and usable.

Improvements of kernel configuration tools were introduced in 2002 when Eric S. Raymond presented the CML2 configuration system [11]. It allows for effective reasoning on kernel feature model and also provides progressive-disclosure. There was a long debate and flame war about using that system [9]. It was rejected for various reasons, such as Eric S. Raymond's attitude, its Python dependency, its complexity, and its radically new design. Many Linux developers prefer to introduce gradual updates to the kernel instead of applying one big patch.

eCos [1] is an open source real-time operating system. It was designed to be configurable and to run on a wide variety of hardware platforms. Similar to the Linux kernel, eCos comes with configuration tools. The eCos configurator is much more advanced, and arguably better-thought, since it can detect conflicting options and guide users to resolve them. The eCos Configuration Tool has many features, but presents them in a single tree hierarchy. In comparison with our tool, eCos features are often low-level and very technical. Additionally, the eCos Configuration Tool does not offer any wizard so users must have expertise if they want to skip irrelevant categories.

Hardware autodetection and kernel configuration is a recurring problem [2, 14]. Many users complain about the lack of it. The situation is slowly improving as developers added the localmodconfig² target to Linux-2.6.32. The command detects current kernel configuration and applies the same options to the new kernel. It is a step ahead, but the tool is very simplistic and assumes that all the required modules are already loaded. For example, if a computer has built-in Bluetooth, but the module is not loaded, the new kernel will not support the Bluetooth device. Furthermore, the autoconfiguration script offers a very coarse level of options' granularity. For example, if a computer has one sound card, such as Intel HD Audio, the script will select all available sound card drivers and all Intel HD Audio modules. The autoconfiguration tool reads configuration of the running kernel instead of detecting the actual hardware. For example, for a laptop with a Core Duo 2 processor, it selects the 686 processor in the new kernel, because that processor is selected in the running kernel.

Debian GNU/Linux device driver check & report [8] is an interesting project that helps with matching kernel modules with hardware. It reads output of **lspci** command, and returns a list of driver names. The project is in fact a big database that stores user's knowledge about the hardware. It could be utilized by the configurator to automatically select relevant modules if autodetection fails. Currently, the database aggregates only information about PCI devices, and does not support ISA, USB, IEEE1394 or other hardware.

System configuration is a necessary, but difficult process. lkc tried to simplify it by asking as few questions as possible and targeting a specific group of users (novice and intermediate Linux users). Frank Spillers suggests a similar approach [4]. The author goes even further saying that software shall configure itself automatically. However, making a configuration-free kernel on any platform seems rather impossible due to requiring extra knowledge that is not included in configurators.

CONCLUSION

The Linux kernel is a complex piece of software that is highly customizable which might overwhelm novice and interme-

diate users. Currently available tools do not provide an adequate solution for them. The results of our user studies show that users (even advanced users) prefer to have some features available in a typical Linux kernel configuration tool. Such features include: free navigation, few categories of features, understandable (and helpful) description text, useful search tools, automatic hardware detection.

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²More info at: http://bit.ly/cPgq8R